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U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE
Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number. Request 09/480,589 **Application Number** for January 10, 2000 Filing Date Continued Examination (RCE) Kevin Michael Ruppelt First Named Inventor **Transmittal** 3623 Address to: Art Unit Mail Stop RCE Van Doren, Beth Commissioner for Patents **Examiner Name** P.O. Box 1450 Alexandria, VA 22313-1450 9D-EC-19348 Attorney Docket Number This is a Request for Continued Examination (RCE) under 37 CFR 1.114 of the above-identified application. Request for Continued Examination (RCE) practice under 37 CFR 1.114 does not apply to any utility or plant application filed prior to June 8, 1995, or to any design application. See Instruction Sheet for RCEs (not to be submitted to the USPTO) on page 2. Submission required under 37 CFR 1.114 Note: If the RCE is proper, any previously filed unentered amendments and amendments enclosed with the RCE will be entered in the order in which they were filed unless applicant instructs otherwise. If applicant does not wish to have any previously filed unentered amendment(s) entered, applicant must request non-entry of such amendment(s). Previously submitted. If a final Office action is outstanding, any amendments filed after the final Office action may be |√| considered as a submission even if this box is not checked. Consider the arguments in the Appeal Brief or Reply Brief previously filed on i. Other Amendment filed May 17, 2006 **|** li Enclosed Information Disclosure Statement (IDS) Amendment/Reply iii. ١. Affidavit(s)/ Declaration(s) Other ii. Miscellaneous Suspension of action on the above-identified application is requested under 37 CFR 1.103(c) for a months. (Period of suspension shall not exceed 3 months; Fee under 37 CFR 1.17(i) required) Other Certificate of Express Mailing; Return Receipt Postcard b. 🗸 The RCE fee under 37 CFR 1.17(e) is required by 37 CFR 1.114 when the RCE is filed. 3. Fees The Director is hereby authorized to charge the following fees, any underpayment of fees, or credit any overpayments, to . I have enclosed a duplicate copy of this sheet. Deposit Account No. 01-2384 RCE fee required under 37 CFR 1.17(e) \$790.00 06/21/2006 WASFAW1 00000057 012384 09480589 Extension of time fee (37 CFR 1.136 and 1.17) ii. 790.00 DA 01 FC:1801 Other iii. enclosed Check in the amount of \$ \_ Payment by credit card (Form PTO-2038 enclosed) WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038. SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT REQUIRED June 19, 2006 Krischle BULT. Signature Registration No. 42,769 Name (Print/Type) Eric T. Krischke CERTIFICATE OF MAILING OR TRANSMISSION I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450 or facsimile transmitted to the U.S. Patent and Trademark Office on the date shown below. but T. Krischler Date June 19, 2006 Name (Print/Type) Eric T. Krischke

This collection of information is required by 37 CFR 1.114. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Kevin Michael Ruppelt, et al.

Art Unit: 3623

Serial No.: 09/480,589

Examiner: Van Doren, Beth

Filed: January 10, 2000

For: METHOD, SYSTEM, AND PROGRAM

PRODUCT FOR ON-LINE SERVICE

CALL SCHEDULING

## CERTIFICATE OF MAILING BY EXPRESS MAIL TO THE COMMISSIONER FOR PATENTS AND TRADEMARKS

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Date of Mailing: June 19, 2006

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- Certificate of Express Mailing (1 page)
- Request For Continued Examination (RCE) Transmittal (1 page, in duplicate)
- Return Receipt Postcard

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